

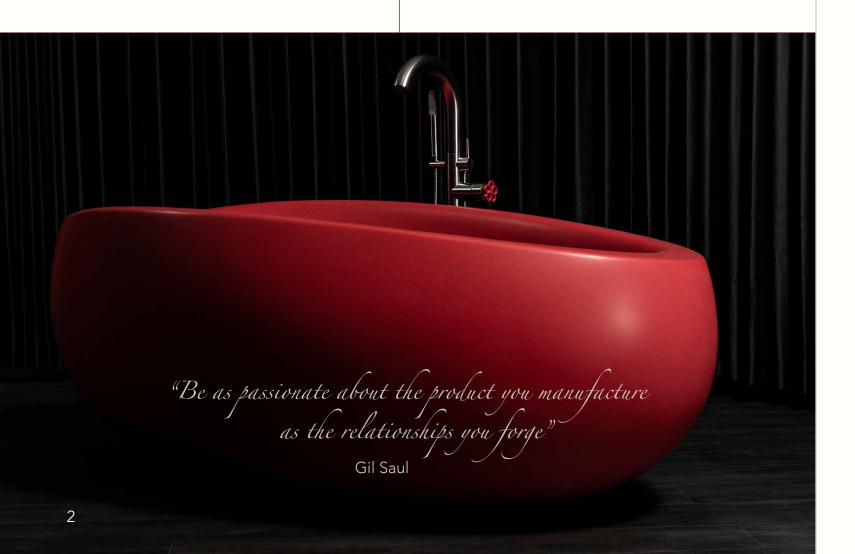
# SOPHSTONE

# Origin (Sophisticated Stone)

Born in 2017 under the creative direction of artist Gil Saul and longtime friend Brandon Caldwell, SOPHSTONE speaks to a niche clientele which values individuality over current trends. The symbolism of the minimalistic logo, two vertical lines on each side of the (S) represent the bond between two friends and a brand done differently. Driven more by creativity than profits, SOPHSTONE remains steadfastly independent. A family-owned boutique manufacturer, providing the flexibility required to incorporate age-old techniques and old-world craftsmanship absent in a market saturated by global brands.

# Location (Relaxing mind, body, and spirit)

Within the picturesque surroundings of the Malang Region of East Java, Indonesia, Gil borrows inspiration, not from concrete and steel, but rather the harmony of living within nature. There is a realization that tradition, craftsmanship, and innovation can coexist. Overcoming the familiar and continually producing recognizable, ambitious, and culturally relevant luxury. The SOPHSTONE brand is proudly manufactured entirely in-house, creating exclusive, original designs of uncompromising quality.



# DNA + Core Values

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In a world of automated precision,
the warmth of human imperfection
creates beauty

beyond imagination

# Passion (Beautiful Objects)

From the seeds of creation right through to the production of every SOPHSTONE product, our passion for design, creativity, and beautiful objects is what guides us. A flair for thinking outside the box. Focusing on indulgence and relaxation, form and function must live in harmony. We succeed only by being passionate.

"If you analyze the function of an object, its form often becomes obvious."

Professor Ferdinand Alexander Porsche.

# Craftsmanship (Human Touch)

No product created by the human hand will ever be without flaws, yet the human touch is vital to SOPHSTONE's philosophy of unrivaled craftsmanship. There is beauty within the subtle flaws of imperfection and warmth in the human touch. At the same time, SOPHSTONE has standards and practices throughout its manufacturing process that are as rigorous as any you'll find in any industry. The perfect balance between modernity and tradition.

SOPHSTONE is individually and meticulously handcrafted by exceptional people, applying stunning attention to detail and taking enormous pride in the Brand they help create.

# Material (Velvet Soft)

A SOPHSTONE product can be recognized simply by running your fingers across the surface. Embracing your sense of touch. Great pride was taken by starting from scratch, engineering a material that satisfied all our core values. From reclaimed and re-purposed fine glass powder, to the highest quality resins and all natural raw minerals, our standard and practice is to always place quality over cost.

The end result is what defines us, SOPHSTONE, the Brand and the Material. Environmentally conscious, durable, versatile, and unlike other global products, absolutely pleasant to the touch. SOPHSTONE, feel the difference.

Feel the Difference

# Exclusive Original Designs

# Exclusivity (Limited Production)

SOPHSTONE is an independent entity, financially and creatively, and does not live in the world of global branding and mass production. This gives us total independence in our values and our artistic perspectives. Manufacturing is done by hand for the simple reason that it is impossible to meet our standard using machines alone. This ensures limited production and exclusivity for those who purchase.





# A SOPHSTONE Design

A SOPHSTONE design has key attributes making it unique and easily recognizable in the industry.

- Construction
- Design
- Shape

Dual wall construction ensures the inner shape is not restricted by the outside design. Each entity being independent of the other, allows unique outside silhouettes while embracing indulgence and relaxation.

Authentic designs inspired by nature and our surroundings, not industry trends. Individuality is what drives us.

Elegant yet contemporary shapes, many asymmetrical in design. Elevating our thoughts and redesigning the perception of what the bath should look like. Luxurious yet comfortable. Embracing indulgence and relaxation. Encapsulating the mind body and spirit. This is...

The SOPHSTONE Experience.



- FreeStanding Bathtubs
- Ofuro Bathtubs
- FreeStanding Basins
- Vessel Sinks
- Wall-Mounted Washbasins
- Integrated Counter Sinks



# COLLECTION:

# SOPH-A1T FreeStanding Bathtub

Dimension:

• 1905mm x 915mm x 610mm

Weight:

• 133 kg

Water Depth to Overflow: Water Capacity

• 430mm • 228 L

Available Options:

Colour Dua













# SOPH-A1 COLLECTION ITEMS:



#### ltem

- SOPH-A1T
- FreeStanding Bathtub
- SOPH-A1FB
  - FreeStanding Basin
- SOPH-A1V
  - Vessel Sink
- SOPH-A1WM
  - Wall Mounted Single Washbasin
- SOPH-A1WMD
  - Wall Mounted Double Washbasin

## Integrated Counter Sinks

- SOPH-A1CS925
  - Counter Sink (925mm x 555mm x 15mm)
- SOPH-A1CS1230
  - Counter Sink (1230mm x 555mm x 15mm)

## Options

- SOPH-OTC
  - 10% Net fee for other than Cotton Color
- SOPH-DUA
  - Colour Dua 20% Net fee

20%

10%



SOPH-A1FB FreeStanding Basin

Standard Drain:

Dimension:

• SOPHSTONE + Drain
• 920mm x 482mm x 914mm

Basin depth:

Available Options:

• 150mm

• Colour Dua

\* SOPHSTONE + drain has an integrated 1-1/2" treaded p-trap adapter.

\* Rear cutout for in-wall plumbing.









#### SOPH-A1WMD

Wall Mounted Washbasin

Standard Drain:

Basin:

Dimension:

Basin Depth: Available Options: • SOPHSTONE + Drain • Double

• 1840mm x 480mm x 400mm

• 150mm

• Colour Dua

\* SOPHSTONE + drain has an integrated 1-1/2" treaded p-trap adapter.





Wall Mounted Washbasin

TOP FRONT SIDE Standard Drain:

Basin:

Dimension:

Basin depth: Available Options: • SOPHSTONE + Drain

Single

• 920mm x 480mm x 400mm

• 150mm

Colour Dua

\* SOPHSTONE + drain has an integrated 1-1/2" treaded p-trap adapter.







SOPH-A1CS925 Integrated Countersink

Standard Drain:

Dimensions:

Basin Depth:

Available Options:

• SOPHSTONE + Drain

• 925mm x 555mm x 15mm

• 150mm

• Colour Dua

\* SOPHSTONE + drain has an integrated 1-1/2" treaded p-trap adapter.

SOPH-A1CS1230 Integrated Countersink

Standard Drain:

Dimensions:

Basin Depth:

Available Options:

• SOPHSTONE + Drain

• 1230mm x 555mm x 15mm

• 150mm

• Colour Dua

\* SOPHSTONE + drain has an integrated 1-1/2" treaded p-trap adapter.





# SOPH-C1 COLLECTION ITEMS:



#### ltem

- SOPH-C1T
- FreeStanding Bathtub
- SOPH-C1O
  - Freestanding Ofuro Bathtub
- SOPH-C1FB
  - FreeStanding Basin
- SOPH-C1V
  - Vessel Sink
- SOPH-C1VT
- Vessel Sink Tall SOPH-C1WM
- Wall Mounted Single Washbasin
- SOPH-C1WMD
  - Wall Mounted Double Washbasin

#### Integrated Counter Sinks

- SOPH-C1CS925
- Counter Sink (925mm x 555mm x 15mm)
- SOPH-C1CS1230
  - Counter Sink (1230mm x 555mm x 15mm)

#### Options

- SOPH-OTC 10%
- 10% Net fee for other than Cotton Color
- SOPH-DUA 20%
- Colour Dua 20% Net fee

# Christoph Collection



#### SOPH-C1FB FreeStanding Basin

Standard Drain Opening:

• Obscure Drain Opening • 610mm x 406mm x 914mm

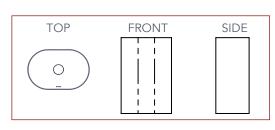
Dimension: Basin depth:

Available Options:

• 254mm • Colour Dua (as shown)

\* Obscure drain opening requires a drop-in drain.

\* Bottom cutout for in-floor plumbing. Specify for in-wall plumbing.



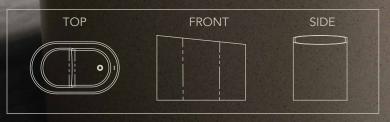






The SOPHSTONE Ofuro is our unique design twist on the traditional Japanese soaking tub. Culturally significant, bathing is a ritual of cleansing the body and soul. Immersing yourself, restoring energy and well being. Ofuro key aspects:

- Unique Design
- Natural sitting position
  - Small Footprint



# SOPH-C1TO

Dimension:

Weight:

Water Depth to Overflow:

Water Capacity

Available Options:

Ofuro FreeStanding Bathtub

- 1295mm x 760mm x 915mm
- 148 kg
- 595mm
- 231 L
- Colour Dua





# SOPH-C1WMD

Wall Mounted Washbasin

Basin:

Standard Drain Opening:

Dimension:

Basin depth:

Available Options:

• Double

Obscure Drain Opening

• 1834mm x 530mm x 400mm

• 175mm

• Colour Dua (as shown)

\* Obscure drain opening requires a drop-in drain.





#### SOPH-C1WM

Wall Mounted Washbasin

Basin:

Standard Drain Opening:

Dimension:

Basin depth:

Available Options:

Obscure Drain Opening

• 1080mm x 530mm x 400mm

• 175mm

• Single

• Colour Dua (as shown)

\* Obscure drain opening requires a drop-in drain.





Christoph Collection
Integrated Counter Sink

## SOPH-C1CS925

Integrated Countersink

Standard Drain Opening:

Obscure Drain Opening

Dimensions:

• 925mm x 555mm x 15mm

Basin Depth:

• 175mm

Available Options:

• Colour Dua (as shown)

\* Obscure drain opening requires a drop-in drain.

# SOPH-C1CS1230

# Integrated Countersink

Standard Drain Opening:

• Obscure Drain Opening

Dimensions:

• 1230mm x 555mm x 15mm

Basin Depth:

• 175mm

Available Options:

Colour Dua (as shown)

<sup>\*</sup> Obscure drain opening requires a drop-in drain.





# SOPH-D1 COLLECTION ITEMS:



#### ltem

SOPH-D1T

FreeStanding Bathtub

SOPH-D1FB

FreeStanding Basin

SOPH-D1V

Vessel Sink

SOPH-D1VT

Vessel Sink Tall

## Options

SOPH-OTC

10%

10% Net fee for other than Cotton Color

SOPH-DUA

20%

Colour Dua 20% Net fee



# SOPH-D1FB

# FreeStanding Basin

Standard Drain Opening: Dimension:

Obscure Drain Opening711mm x 457mm x 914mm

Basin depth:

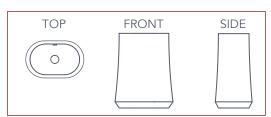
• 127mm

Available Options:

• Colour Dua

\* Obscure drain opening requires a drop-in drain.

\* Bottom cutout for in-floor plumbing. Specify for in-wall plumbing.







# Elizabeth



# SOPH-E1 COLLECTION ITEMS:



#### ltem

SOPH-E1T

FreeStanding Bathtub

SOPH-E1V

Vessel Sink

## Integrated Counter Sinks

SOPH-E1CS925

Counter Sink (925mm x 555mm x 15mm)

SOPH-E1CS1230

Counter Sink (1230mm x 555mm x 15mm)

#### Options

SOPH-OTC 10%

10% Net fee for other than Cotton Color

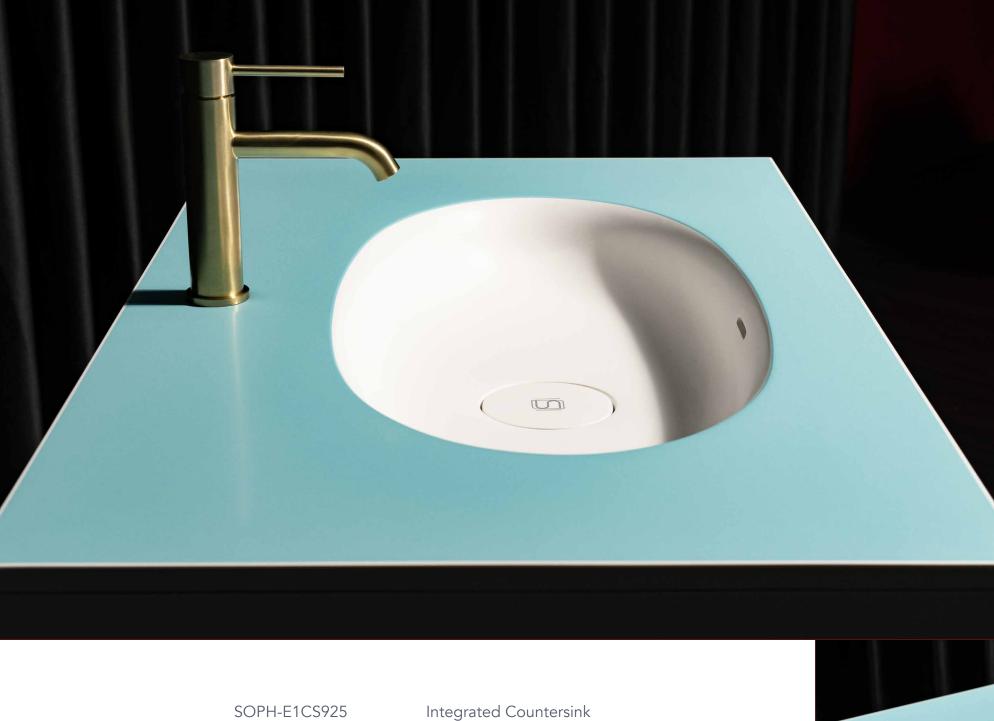
SOPH-DUA

Color Dua 20% NET fee

20%

43





Elizabeth Collection
Integrated Counter Sink

Standard Drain Opening:

• Obscure Drain Opening

Dimensions:

• 925mm x 555mm x 15mm

Basin Depth:

• 90mm

Available Options:

• Colour Dua (as shown)

\* Obscure drain opening requires a drop-in drain.

SOPH-E1CS1230

Integrated Countersink

Standard Drain Opening:

• Obscure Drain Opening

Dimensions:

• 1230mm x 555mm x 15mm

Basin Depth:

• 90mm

Available Options:

• Colour Dua (as shown)

<sup>\*</sup> Obscure drain opening requires a drop-in drain.





# SOPH-M1 COLLECTION ITEMS:





#### ltem

- SOPH-M1T
- FreeStanding Bathtub
- SOPH-M1FB
- FreeStanding Basin
- SOPH-M1V Vessel Sink

#### Options

- SOPH-OTC
  - 10% Net fee for other than Cotton Color
- SOPH-DUA

20%

Colour Dua 20% Net fee



# SOPH-M1FB

# FreeStanding Basin

Standard Drain Opening:

Obscure Drain Opening

Dimension:

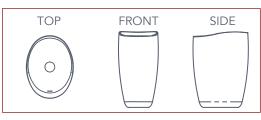
• 475mm x 629mm x 870mm

• 128mm Basin depth: Available Options:

• Colour Dua

\* Obscure drain opening requires a drop-in drain.

\* Bottom cutout for in-floor plumbing. Specify for in-wall plumbing.







# Marina

# COLLECTION: SOPH-M2T FreeStanding Bathtub • 1780mm x 1020mm x 655mm Dimension: Weight: • 134 kg Water Depth to Overflow: • 385mm Water Capacity Available Options: • 269 L • Colour Dua (as shown) TOP FRONT SIDE

# SOPH-M2 COLLECTION ITEMS:



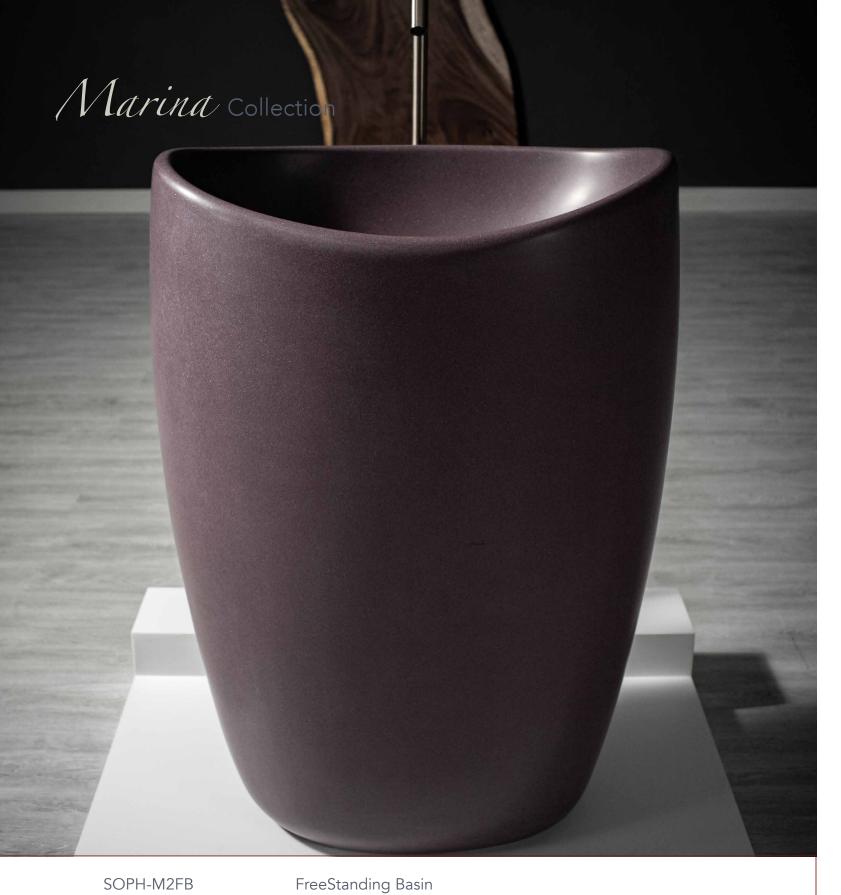


#### Item

- SOPH-M2T
- FreeStanding Bathtub
- SOPH-M2FB
- FreeStanding Basin
- SOPH-M2V Vessel Sink

- Options
  SOPH-OTC
- 10%
- 10% Net fee for other than Cotton Color
- SOPH-DUA Colour Dua 20% Net fee

20%



# SOPH-M2FB

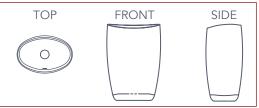
56

Standard Drain Opening: Dimension:

Obscure Drain Opening628mm x 427mm x 886mm

Basin depth: Available Options:

- 156mm
- Colour Dua \* Obscure drain opening requires a drop-in drain.
- \* Bottom cutout for in-floor plumbing. Specify for in-wall plumbing.











# SOPH-M3 COLLECTION ITEMS:





#### ltem

SOPH-M3T

FreeStanding Bathtub

• SOPH-M3FB

FreeStanding Basin

SOPH-M3V

Vessel Sink

## Integrated Counter Sinks

SOPH-M3CS925

Counter Sink (925mm x 555mm x 15mm)

SOPH-M3CS1230

Counter Sink (1230mm x 555mm x 15mm)

#### Options

SOPH-OTC 10%

10% Net fee for other than Cotton Color

SOPH-DUA

Colour Dua 20% Net fee

20%

# Marcela Collection



## SOPH-M3FB

FreeStanding Basin

Standard Drain Opening:

Obscure Drain Opening

Dimension:

• 648mm x 444mm x 914mm

Basin depth:

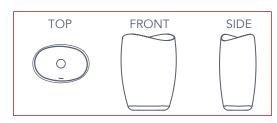
• 165mm

Available Options:

• Colour Dua (as shown)

\* Obscure drain opening requires a drop-in drain.

\* Bottom cutout for in-floor plumbing. Specify for in-wall plumbing.





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Marcela Collection

## SOPH-M3CS925

Integrated Countersink

Standard Drain Opening:

Obscure Drain Opening

Dimensions:

• 925mm x 555mm x 15mm

Basin Depth:

• 100mm

Available Options:

• Colour Dua

\* Obscure drain opening requires a drop-in drain.

# SOPH-M3CS1230

Integrated Countersink

Standard Drain Opening:

Obscure Drain Opening

Dimensions:

• 1230mm x 555mm x 15mm

Basin Depth:

• 100mm

Available Options:

• Colour Dua

\* Obscure drain opening requires a drop-in drain.





# SOPH-M4 COLLECTION ITEMS:



#### ltem

SOPH-M4T

FreeStanding Bathtub

SOPH-M4V

Vessel Sink

SOPH-M4WM

Wall Mounted Washbasin - Single

## Integrated Counter Sinks

SOPH-M4CS925

Counter Sink (925mm x 555mm x 15mm)

SOPH-M4CS1230

Counter Sink (1230mm x 555mm x 15mm)

# Options

SOPH-OTC

10%

10% Net fee for other than Cotton Color

SOPH-DUA 20%

Colour Dua 20% Net fee







Mid Collection

Integrated Counter Sink

### SOPH-M4CS925

Standard Drain Opening: • Obscure Drain Opening

Dimensions:

925mm x 555mm x 15mm

Integrated Countersink

Depth: • 108mm

Basin Depth: Available Options:

• Colour Dua (as shown)

\* Obscure drain opening requires a drop-in drain.

### SOPH-M4CS1230

### Integrated Countersink

Standard Drain Opening:

• Obscure Drain Opening

Dimensions:

74

• 1230mm x 555mm x 15mm

Basin Depth:

• 108mm

Available Options:

• Colour Dua (as shown)

<sup>\*</sup> Obscure drain opening requires a drop-in drain.





### SOPH-M5 COLLECTION ITEMS:



### ltem

- SOPH-M5T
  - FreeStanding Bathtub
- SOPH-M5V
  - Vessel Sink

### Integrated Counter Sinks

- SOPH-M5CS925
  - Counter Sink (925mm x 555mm x 15mm)
- SOPH-M5CS1230
  - Counter Sink (1230mm x 555mm x 15mm)

### Options

- SOPH-OTC
  - 10% 10% Net fee for other than Cotton Color
- SOPH-DUA
- 20%
- Colour Dua 20% Net fee





Mikayla Collection

Integrated Counter Sink

### SOPH-M5CS925

Integrated Countersink

Standard Drain Opening:

Obscure Drain Opening

Dimensions:

• 925mm x 555mm x 15mm

Basin Depth:

• 114mm

Available Options:

• Colour Dua

\* Obscure drain opening requires a drop-in drain.

### SOPH-M5CS1230

Integrated Countersink

Standard Drain Opening:

• Obscure Drain Opening

Dimensions:

• 1230mm x 555mm x 15mm

Basin Depth:

• 114mm

Available Options:

Colour Dua

\* Obscure drain opening requires a drop-in drain.





### SOPH-M6 COLLECTION ITEMS:





### ltem

- SOPH-M6T
  - FreeStanding Bathtub
- SOPH-M6TL (large)
- FreeStanding Bathtub
- SOPH-M6FB
  - FreeStanding Basin
- SOPH-M6V
  - Vessel Sink

### Integrated Counter Sinks

- SOPH-M6CS925
  - Counter Sink (925mm x 555mm x 15mm)
- SOPH-M6CS1230
  - Counter Sink (1230mm x 555mm x 15mm)

### Options

SOPH-OTC

- 10%
- 10% Net fee for other than Cotton Color
  - SOPH-DUA Colour Dua 20% Net fee

20%

## Mason Collection



### SOPH-M6FB

### FreeStanding Basin

Standard Drain Opening:

Dimension:

Obscure Drain Opening737mm x 457mm x 889mm

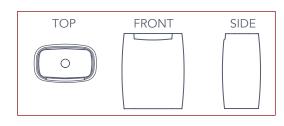
Basin depth:

• 102mm

Available Options:

• Colour Dua (as shown)

- \* Obscure drain opening requires a drop-in drain.
- \* Bottom cutout for in-floor plumbing. Specify for in-wall plumbing.





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Asym Collection
Integrated Counter Sink

### SOPH-M6CS925

Integrated Countersink

Standard Drain Opening:

Obscure Drain Opening

Dimensions:

• 925mm x 555mm x 15mm

Basin Depth:

• 85mm

Available Options:

Colour Dua

\* Obscure drain opening requires a drop-in drain.

### SOPH-M6CS1230

Integrated Countersink

Standard Drain Opening:

• Obscure Drain Opening

Dimensions:

• 1230mm x 555mm x 15mm

Basin Depth:

• 85mm

Available Options:

• Colour Dua

\* Obscure drain opening requires a drop-in drain.















### SOPH-M7 COLLECTION ITEMS:



### ltem

- SOPH-M7T
- FreeStanding Bathtub
- SOPH-M7FB
- FreeStanding Basin
- SOPH-M7V
- Vessel Sink
- SOPH-M7WMD
  - Wall Mounted Washbasin Dual

### Options

- SOPH-OTC
- 10% Net fee for other than Cotton Color
- SOPH-DUA

Colour Dua 20% Net fee

20%

10%

## Marea Collection



### SOPH-M7FB

### FreeStanding Basin

Standard Drain Opening:

Dimension:

Basin depth:

basiii deptii.

Available Options:

• Evanesce Drain

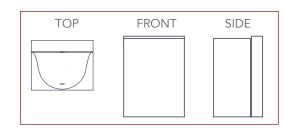
• 680mm x 550mm x 900mm

• 200mm

• Colour Dua

\* Evanesce drain has an integrated 1-1/2" treaded p-trap adapter.

\* Rear cutout for in-wall plumbing. Specify for floor plumbing.





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### SOPH-O1 COLLECTION ITEMS:



### ltem

SOPH-O1T

FreeStanding Bathtub

SOPH-O1FB

FreeStanding Basin

SOPH-O1V

Vessel Sink

### Options

SOPH-OTC

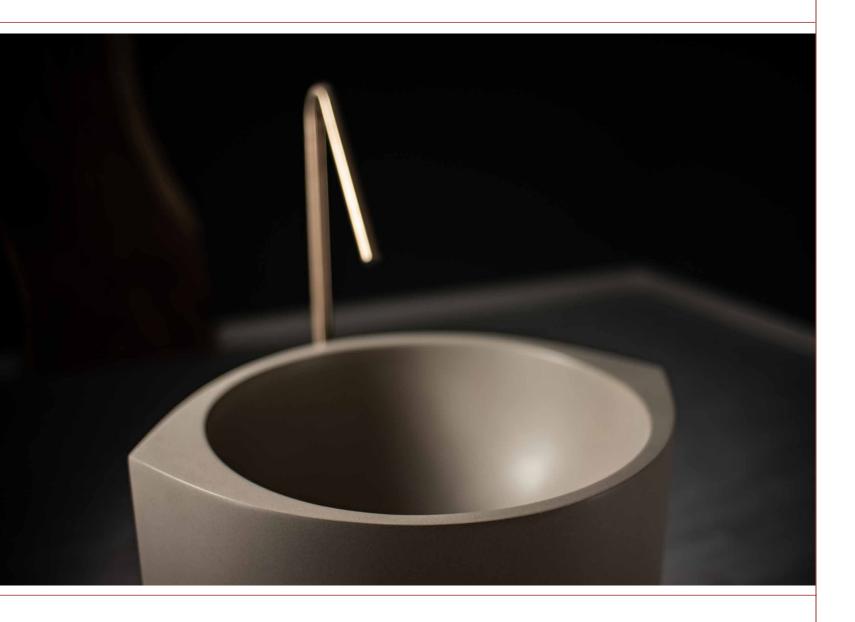
10%

10% Net fee for other than Cotton Color

SOPH-DUA

20%

Colour Dua 20% Net fee



### SOPH-O1FB

### FreeStanding Basin

Standard Drain Opening:

Obscure Drain Opening

Dimension:

• 606mm x 495mm x 900mm

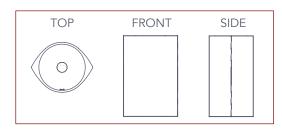
Basin depth:

• 230mm

Available Options:

• Colour Dua

- \* Obscure drain opening requires a drop-in drain.
  \* Bottom cutout for in-floor plumbing. Specify for in-wall plumbing.









## SOPH-P1T FreeStanding Bathtub COLLECTION: • 1500mm x 800mm x 625mm Dimension: Weight: • 137 kg Water Depth to Overflow: • 465mm Water Capacity Available Options: • 303 L Colour Dua TOP **FRONT** SIDE

### SOPH-P1 COLLECTION ITEMS:



### ltem

SOPH-P1T

FreeStanding Bathtub

SOPH-P1O

Freestanding Ofuro Bathtub

SOPH-P1FB

FreeStanding Basin

SOPH-P1V

Vessel Sink

### Options

SOPH-OTC 10% 10% Net fee for other than Cotton Color

SOPH-DUA

Colour Dua 20% Net fee

20%

# Phoenyx Collection

The SOPHSTONE Ofuro is our unique design twist







# Phoenyx Collection



### SOPH-P1FB

### FreeStanding Basin

Standard Drain Opening:

Obscure Drain Opening

Dimension:

• 598mm x 401mm x 914mm

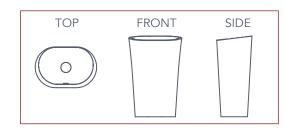
Basin depth:

• 131mm

Available Options:

• Colour Dua (as shown)

- \* Obscure drain opening requires a drop-in drain.
- \* Bottom cutout for in-floor plumbing. Specify for in-wall plumbing.







### Serene



### SOPH-S1 COLLECTION ITEMS:





- Item SOPH-S1T
- FreeStanding Bathtub SOPH-S1FB
- FreeStanding Basin
- SOPH-S1V
- Vessel Sink

- Options
  SOPH-OTC
- 10% Net fee for other than Cotton Color
- SOPH-DUA
- Colour Dua 20% Net fee

20%

### Serene Collection



### SOPH-S1FB

### FreeStanding Basin

Standard Drain Opening:

Obscure Drain Opening

Dimension:

• 750mm x 460mm x 910mm

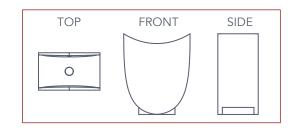
Basin depth:

• 190mm

Available Options:

• Colour Dua

\* Obscure drain opening requires a drop-in drain.
\* Bottom cutout for in-floor plumbing. Specify for in-wall plumbing.





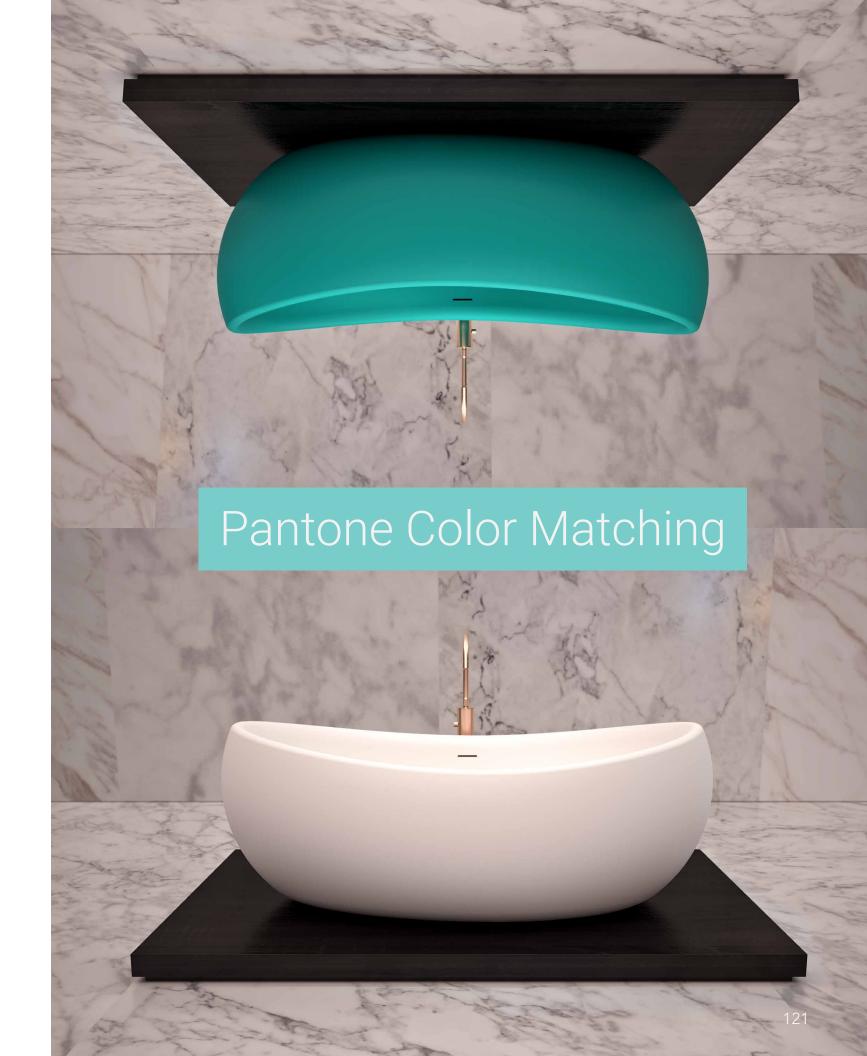


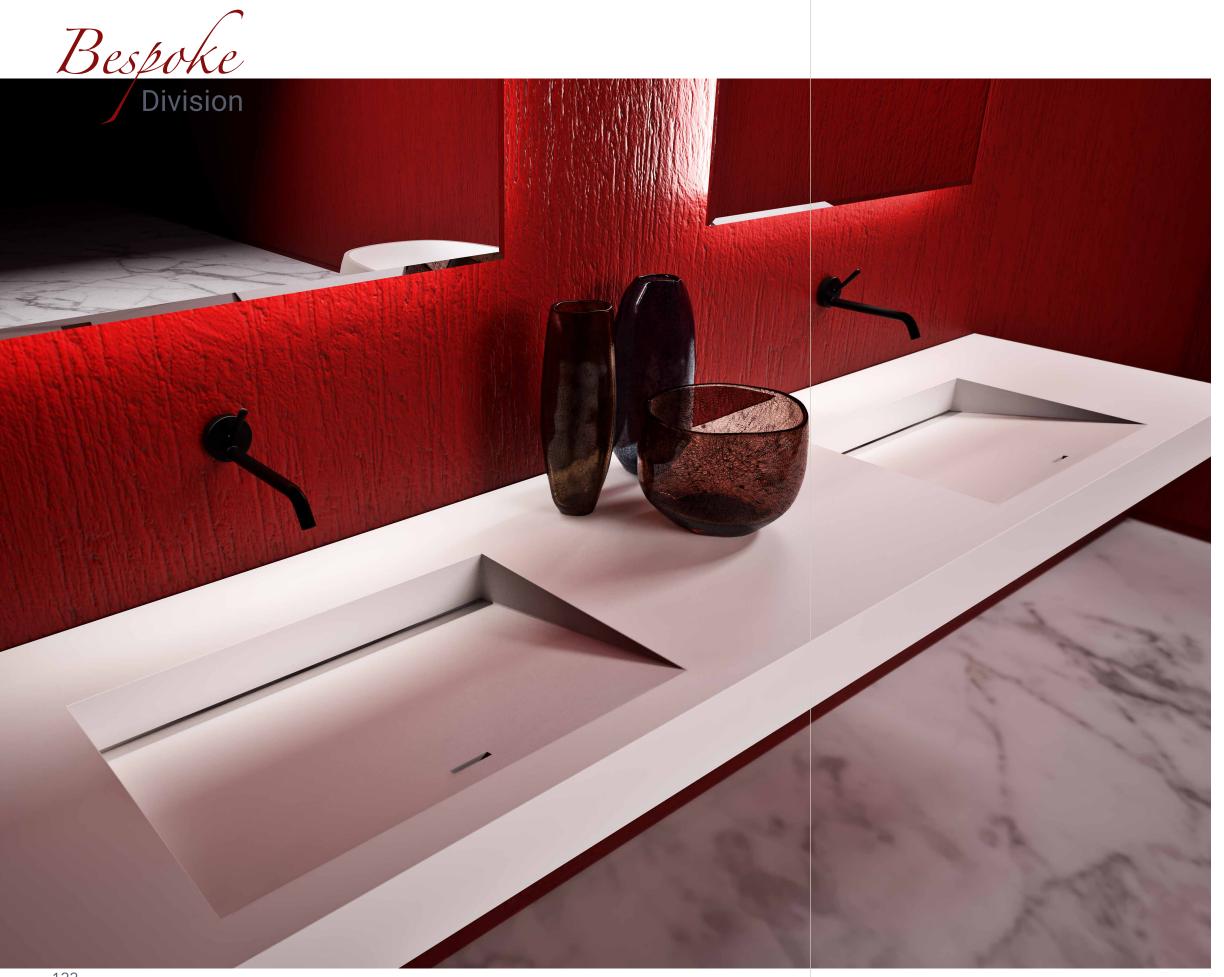
Solutions and
Information

- Pantone Color Matching
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Reflect a Different

Hue









The SOPHSTONE Bespoke Division is devoted to assisting designers, architects, project managers, specifiers, developers, and consultants in turning their most creative ideas into reality – from private estates to large scale resort projects – creating Exclusive Bathware that will define the space.

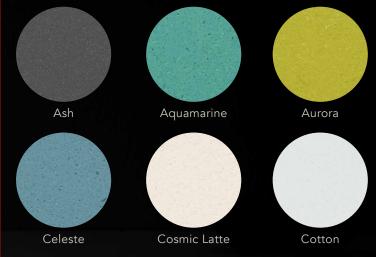
- Exclusivity
- Personalized Service
- Concept to completion
- Meeting project deadlines
- International Consulting Team

### MINIMUM ADVERTISED PRICE POLICY

In order to maintain the integrity of the product line and our quality brand image, SOPHSTONE will set a Minimum Advertised Price (MAP) ceiling of no more than 10% off the current suggested list price for all products. While all dealers are free to sell SOPHSTONE products at any price they deem appropriate, SOPHSTONE strongly discourages discounting and will only authorize the use of its name, product images and product descriptions in advertisements that includes a price listing that is equal to or greater than the established MAP. This policy does not set or limit the sales price to any consumer or purchaser for the products. Only the advertised price or discount shown is subject to the policy restriction. This policy shall encompass all forms of media advertising including Internet advertisements. Any dealer or re-seller may not list SOPHSTONE products on an on-line auction site in any form or capacity. After making an investigation of any alleged or discovered violation, SOPHSTONE reserves the right to cease shipments of all products to any dealer advertising SOPHSTONE products below the established MAP.

### PREMIUM COLORS

Color is a representation, please order a physical color sample



### **COLOR CALLOUTS**

ΑН			As

AE	Aquamarine
AA	Aurora
CF	Calaata

 CL Cosmic Latte

 CN Cotton • DL Dovetail

 GY Galaxy NA Nebula NS Nimbus

 PM Pearl Mist RS River Slate

Shadow SE Shoreline

 SI Solar Irradiance SM Storm

 TR The Rose TN Tuscan • UA Ursa

• WG Winters Gold

### How To Order:

Ordering Call-outs:

SW

Format: Example:

**MODEL-COLOR** SOPH-S1FB-CN

### Pricing Information:

- All items stocked in Cotton color option.
- All other colors are made to order.
- Prices shown in catalog reflect the Cotton color



### GENERAL TERMS + CONDITIONS OF SALE

By payment of a deposit or issuing of a Purchase Order, you agree to purchase and agree to these terms, conditions and disclaimers as amended from time to time ("Terms and Conditions") and acknowledge that you have read and understood these Terms and Conditions. By purchasing any goods, you expressly agree to be bound by these Terms and Conditions. SOPHSTONE INC and Pt. Sophstone Bathware Asia collectively referred to as "SOPHSTONE", reserves the right to amend the Terms and Conditions at any time. Any amendment will be effective immediately. Your continued purchase after any amendment constitutes an agreement by you to comply with and be bound by the amended Terms and Conditions.

### Pricing

Prices of all SOPHSTONE goods, delivery and other charges are in US dollars (USD) unless otherwise stated. Prices of SOPHSTONE Products are subject to change without notice. Quotations on all products are conditioned upon acceptance within 180 days unless otherwise stated and are subject to correction for typographic or clerical errors. Quotations on shipping are good at the time of quotation only and will be re-quoted and charged at the time of shipment. All prices exclude sales, use, occupation, license, excise, customs and all other taxes and fees in respect to manufacture or delivery. An estimated Lead Time is based on current workload will be given at time of order and is NOT a guarantee that said order will be made in that time frame.

### Ordering

Terms: All custom orders, regardless of account status or amount, require a 50% deposit and the remainder due before shipping from the SOPHSTONE factory. Only after final payment is received, will it be placed on a shipping container for delivery. Any Purchase Order and/or deposit placed by you is an offer by you to purchase a particular good for the price (including the estimated delivery and any other charges specified) at the time you place your order. SOPHSTONE INC reserves the right to accept or reject your offer for any reason, including without limitation, the unavailability of any goods, an error in the price or of the goods description. Your contract with SOPHSTONE only comes into existence when SOPHSTONE advises that it has accepted your order and receipt of your payment has been confirmed. Once you place your order and a payment is made, you agree that you are not entitled to withdraw or modify your commitment made for the purchase of any goods for any reason, including without limitation, due to any delay in delivery, and SOPHSTONE reserves the right at its discretion to refund or not, any or part there of any monies received.

Field dimensions must be submitted in writing and are the full responsibility of the Buyer. Approved submittal must be provided to SOPHSTONE in writing for both modified/custom orders and all commercial project purchase orders before it will be considered accepted. Changes in specifications or cancellations must be submitted in writing to SOPHSTONE for review, the Buyer will be subject to charges incurred due to the extent of the change or cancellation. Non-stock and custom fabrications are not subject to cancellation.

### Title Rinks/Claims

SOPHSTONE will retain title to the goods you order until you have made payment in full for those goods, but all risk in the goods will pass to buyer upon dispatch/shipment from SOPHSTONE or any of it's agents. It is the sole responsibility of the customer to open, inspect, and document all SOPHSTONE products for damage at the time of delivery.

- Upon receipt you have 48 hours to refer any defects to SOPHSTONE, in writing to sales@sophstone.com. Any claims made after that time will not be considered.
- Any visible packaging damage must be inspected for actual product damage. Any visible physical damage to the actual product at time of delivery must be documented on the shipping carrier's waybill and delivery refused or no claim an or will be processed.
- In any event, SOPHSTONE will not be liable for any claim whatsoever arising from or in relation to the goods once they have been fixed into place.
- No guarantee is given to what is deemed as abuse, which may include but not limited to staining, etching, scratching, or general disregard to proper maintenance/care.
- All products are handmade by expert craftsmen from carefully selected materials. Markings and irregularities may be apparent and are integral to the natural material used by SOPHSTONE. As such they are natural characteristics and should not be considered imperfections and will not constitute grounds or terms for replacement, refund or repair.
- The use of cleaning products, agents or materials, containing acidic components or chemicals, which may damage the surface, is NOT recommended and will void all warranty.

### 10 Year Limited Warranty

SOPHSTONE products for normal residential use are warranted to be free of manufacturing defects for TEN (10) years from date of purchase. SOPHSTONE, or their nominated agency, reserves the right to assess as they see fit any such defects occurring during normal residential usage, within TEN (10) years from purchase date. The manufacturer's warranty is limited to repair or replacement provided the claim is made to an authorized reseller or directly to SOPHSTONE. Labor, freight, and/or any other expenses, related to the repair, removal, installation, and/or replacement of a SOPHSTONE product will not be covered by this warranty. This warranty excludes any defect or injury caused by or resulting from misuse, abuse or neglect, accidental damage, improper installation or other alterations or modifications. This limited warranty applies to indoor residential use only and does not cover inevitable small tone variations on all materials and finishes due to long-term exposure to natural or artificial lighting, to fumes or to the natural aging process. This limited warranty does not apply to cases in which a product was incorrectly installed, nor to damage due to negligence, misuse (inappropriate cleaner materials), thermal shocks, cigarettes, flames, natural catastrophes or other accidents, howsoever defined. This warranty does not cover the natural characteristics or normal wear and tear of a SOPHSTONE hand crafted product, which include, but is not limited to: color variations, surface marks, mottling, water lines, hairline crazing, voids, staining, scratches and surface etching, erosion or surface dulling due to cleaning practices, water and/ or atmospheric conditions. On "OTHER THAN RESIDENTIAL" applications, this "warranty" will be limited to three (3) years from purchase date on any SOPHSTONE product.

Damage sustained in the course of shipping is beyond the control of SOPHSTONE and will be covered by the shipping company's warranty. Customer shall have the responsibility to open and inspect all boxes and crates immediately upon receipt to assure that products are free from damage. If damage is found, record an exact, detailed description of the damage of the on both the freight carriers and your copies of the delivery receipt. Pictures MUST be provided. Any damage discovered must be reported to SOPHSTONE and the shipping company immediately.

### Care and Maintenance

SOPHSTONE is a smooth, durable, stain-resistant product. Wash with an all purpose cleaner or soap and water, then rinse. Wipe dry with a soft cloth to remove any surface dirt. Avoid using cleaning products with strong chemicals or acids, as these products can harm your SOPHSTONE surface. If more protection is required, TENAX Quartz Shield can be applied as needed.

### Care and Maintenance Cont.

Surface staining agents should be removed as soon as possible. Cleaning area with all purpose cleaner. Rinse with water. Depending on the staining agent, acetone or cream cleaners with bleach (Soft Scrub) may also be used.

Surface scratch removal starts with 400 grit "Wet n Dry" sandpaper working in a circular motion with water and gently sand out the scratch. Proceed to Scotch-brite Ultra Fine Hand Pad 7448 with water to help blend the repaired area with the surrounding surface. Gently wipe clean with acetone on a clean white microfiber cloth to remove dust and restore your SOPHSTONE composite to its original state.

\* Deeper scratches may require starting with a 120 grit, followed by a 240 grit then 400 grit followed by the above directions.

### Delivery and Storage

We can assist you with the arrangement of delivery of your goods to the agreed destination once payment has been made in full. Any shipment or delivery dates quoted by the Company are estimated. The Company shall be obligated to use reasonable efforts to meet such dates. The Company will in no event be liable for any delays in delivery or failure to give notice of delay, or for any other failure to perform hereunder due to causes beyond the reasonable control of the Company. Such causes shall include, but not be limited to acts of God, the elements, acts or omissions of manufacturers or suppliers of the Products or parts thereof, acts or omissions of Buyer or civil and military authorities, fires, labor disputes or any other inability to obtain the Products, parts thereof, or necessary power, labor, materials or supplies. The Company will be entitled to refuse to make, or to delay any shipments of the Products if Buyer shall fail to pay when due any payment owed by it to the Company, whether under this or any other contract between the Company and Buyer.

### Miscellaneous

If any provision of these Terms and Conditions are found to be invalid or unenforceable by a court of law, such invalidity or unenforceability will not affect the remainder of the Terms and Conditions, which will continue in full force and effect. All rights not expressly granted in these Terms and Conditions are reserved. All products are made of natural and reconstituted stone and as such, natural variations in shade and color must be anticipated. If there is any doubt relating to the color or durability of the product, the purchaser should contact the Company for information prior to the goods being fixed in location. If SOPHSTONE takes any action to enforce the Terms and Conditions, it will be entitled to recover from you, and you agree to pay, all legal fees and expenses and any cost of litigation, in addition to any other relief, at law or in equity, to which such parties may be entitled.

## SOPHSTONE

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